

Heating & Air Conditioning Maintenance Value Plan

			INVOICE # (Office Use Only)	
CLIENT NAME		EMAIL		
ADDRESS		CITY	STATE	ZIP
JOB LOCATION			PHONE	

Perform scheduled air conditioning maintenance service during the month of _____

Perform scheduled heating maintenance service during the month of _____

Coverage Term _____



	SILVER	GOLD	PLATINUM
Preventative Maintenance Visits	2 Per year	2 Per year	2 Per year
Diagnostic and Repair Labor	10% Discount	FREE during regular hours*	FREE every day, all day*
Replacement Parts	10% Discount	10% Discount	10% Discount
After Hours / Weekend Labor	10% Discount	50% Discount	FREE
New Equipment Purchases	10% Discount	10% Discount	10% Discount
Priority Scheduling	Every Day	Every Day	Every Day
Recommended for	Peace of Mind	Best Value	Complete Coverage

EQUIPMENT COVERED			
TYPE	MAKE	MODEL NO.	SERIAL NO.

Your Proposed Plan Rates:
(Please check your plan choice.)

<input type="checkbox"/> SILVER	<input type="checkbox"/> GOLD	<input type="checkbox"/> PLATINUM
\$	\$	\$

This Maintenance Value Plan and the terms and conditions on the reverse side hereof constitute our entire agreement. This agreement is effective and fully binding upon written approval by your signature below and the signature of an authorized representative of Prudential. Maintenance Value Plan will be renewed annually upon receipt of payment of the renewal notice.

☐ PROPOSAL ☐ PAID (Please see next page for Payment Options)

CLIENT ACCEPTANCE:

BY: _____

DATE: _____

PRUDENTIAL HEATING & AIR CONDITIONING CO., INC.

OUR ACCEPTANCE:

BY: _____

DATE: _____

PAYMENT OPTIONS

☐ Annual Payment (Auto Renew)☐ One-time Payment

CREDIT CARD

CARD TYPE <input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover <input type="checkbox"/> American Express	
CARDHOLDER NAME	
CARD NUMBER	CCV
EXPIRATION DATE (mm/yy)	ZIP CODE

eCHECK PAYMENT

BANK NAME
NAME ON ACCOUNT
ACCOUNT NUMBER
ROUTING NUMBER
ACCOUNT TYPE <input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Business Checking

By providing your credit card number or checking account information, as the cardholder or Bank customer you expressly authorize Prudential to receive payments, including credit card charges or ACH Bank transfers, equal to the annual charge for your Maintenance Value Plan to be paid at not less than (6) month intervals. Further, by providing your credit card number or checking account information, you agree that your Maintenance Value Plan will automatically renew on an annual basis unless canceled in writing by you not less than thirty (30) days prior to its expiration date.

PRUDENTIAL HEATING & AIR CONDITIONING CO., INC. MAINTENANCE VALUE PLAN GENERAL TERMS

Before calling for repair service, client must be certain that air filters are clean, there is sufficient fuel supply, breakers are not tripped, and thermostat is set to appropriate temperature. If a service call is made by Prudential at the request of the client and any of the above conditions are found to be the source of the issue, Prudential shall reserve the right to make our regular service charge for the call made.

Prudential shall not be responsible for system design nor maintenance design conditions. This agreement covers only the electrical or mechanical components inside the equipment and does not cover electrical or plumbing work, ductwork or balancing airflow.

Prudential will endeavor to render prompt and efficient service hereunder, but it is agreed that Prudential shall in no event be liable for damage or loss cover delay or performance of this agreement. Prudential shall not be liable for personal injury or property damage except those directly due to negligent acts of omission of Prudential employees. Client to permit only our service personnel to work on the equipment while under this agreement.

Prudential shall not be liable for losses or defects arising out of flood, fire, freezing, or acts of God. Nor any work required because of vandalism, negligence, misuse of equipment, and shortage of electric or water supply. In such cases client, upon approval, shall be charged for the parts and labor involved repairing at our regular service rates.

Prudential will not provide service under this agreement if client has a past due account.

* Covered repair labor does not include replacements of compressors, reversing valves, heat exchangers or evaporator coils. These labor charges will have a 10% discount to all MVP clients.

AIR CONDITIONING SERVICE CHECK LIST

- Clean or replace air filter (Except media/EAC)
- Check and clean condenser coil
- Check thermostat calibration & operation
- Check and clean blower assembly
- Lubricate condenser motor bearings
- Check and Clean indoor coil as required
- Check and record temperature drop on A-coil
- Check and clean condensation drain
- Check and record refrigerant PSI
- Check condense coil for damage
- Check all safety and protective devices
- Check fan blade for cracks
- Check mount or concrete pad
- Make necessary recommendations or repairs
- Check water overflow safety

HEATING SERVICE CHECK LIST

- Clean or replace air filter (Except media/EAC)
- Check and clean gas burners
- Check and clean pilot assembly
- Check thermocouple or pilot safety
- Check and clean flame sensor
- Check and clean out condensate drain trap
- Check PSI switch & limit
- Check and clean heat exchanger
- Check vent & flue pipe for rust
- Check & clean blower assembly
- Lubricate blower and bearings as required
- Check burner for efficient burn & draft
- Check blower operation & temperature rise
- Check thermostat calibration and operation
- Make necessary recommendations or repairs

BENEFITS

- Dust collection & proper air flow
- Reduce electrical use & ensure efficiency
- Ensure proper air flow
- To extend fan & blower motor life
- To ensure efficiency & air flow
- To ensure proper humidity removal
- To prevent drain overflow or clogs
- Ensure comfort & efficiency
- Ensure comfort and efficiency
- Ensure efficiency
- Ensure safe operation
- Ensure reliability
- Ensure unit stability
- Ensure client satisfaction
- Ensure protection from water overflow

BENEFITS

- Dust collection & proper air flow
- Ensure efficiency
- Ensure reliable operation
- Ensure safe operation
- Ensure reliable operation
- Ensure reliable operation
- Ensure safe operation
- Ensure safe operation
- Ensure safe exhaust of flue gases
- To provide proper airflow
- To extend motor & blower life
- Ensure efficient & safe operation
- Ensure proper airflow
- Ensure comfort & efficiency
- Ensure client