

## Commercial Maintenance Value Plan

CUSTOMER NAME		PHONE	
ADDRESS	CITY	STATE	ZIP
JOB LOCATION	EMAIL		

### BENEFITS / SERVICES INCLUDED:

**Perform scheduled air conditioning maintenance service** during the month of

**Perform scheduled heating maintenance service** during the month of

**Provide repair service at no additional charge**, in the event of a failure or breakdown on any part of the heating and air conditioning equipment causing the system to be inoperative (except labor for replacing the compressor, reversing valves, heat exchangers or evaporator coil}, between 8 AM and 4 PM Monday through Friday (except holidays).

**Provide emergency service** on weekends and holidays and after normal working hours Monday through Friday at a discounted maintenance agreement emergency rate.

EQUIPMENT COVERED			
MAKE	MODEL NO.	SERIAL NO.	PRICE
TOTAL			

**TERM AGREEMENT:** \_\_\_\_\_

This agreement and the terms on the reverse side hereof constitute our entire agreement. This agreement becomes effective when paid in full and upon written approval by our authorized representative and by your written acceptance below. Agreement can be cancelled by either party with thirty (30) days notice. Agreement will be renewed annually upon receipt of payment of the renewal invoice.

**PRUDENTIAL HEATING AND  
AIR CONDITIONING CO., INC.**

**YOUR ACCEPTANCE:**

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

**OUR ACCEPTANCE:**

BY: \_\_\_\_\_

DATE: \_\_\_\_\_

# Prudential Maintenance Value Plan

## General Terms

Before calling for repair service, customer must be certain that air filters are clean, there is sufficient fuel supply, breakers are not tripped, and thermostat is set to appropriate temperature. If a service call is made by Prudential at the request of the customer and any of the above conditions are found to be the source of the difficulty, Prudential shall reserve the right to make our regular service charge for the call made.

Prudential shall not be responsible for system design nor maintenance design conditions. This agreement covers only the electrical or mechanical components inside the equipment and does not cover electrical or plumbing work, ductwork or balancing airflow.

Prudential will endeavor to render prompt and efficient service hereunder, but it is agreed that Prudential shall in no event be liable for damage or loss cover by delay or performance of this agreement. Prudential shall not be liable for personal injury or property damage except those directly due to negligent acts of omission of Prudential employees. Customer to permit only our service personnel to work on the equipment while under this agreement.

Prudential shall not be liable for losses or defects arising out of flood, fire, freezing, or acts of God. Nor any work required because of vandalism, negligence, misuse of equipment, and shortage of electric or water supply. In such cases customer, upon approval, shall be charged for the parts and labor involved repairing at our regular service rates.

Prudential will not provide service under this agreement if customer has a past due account.

### Air Conditioning Service Check List

- Clean or replace air filter (Except media/EAC)
- Check and clean condenser coil
- Check thermostat calibration & operation
- Check and clean blower assembly
- Lubricate condenser motor bearings
- Check and Clean indoor coil as required
- Check and record temperature drop on A-coil
- Check and clean condensation drain
- Check and record refrigerant PSI
- Check condense coil for damage
- Check all safety and protective devices
- Check fan blade for cracks
- Check mount or concrete pad
- Make necessary recommendations or repairs

### Heating Service Check List

- Clean or replace air filter (Except media/EAC)
- Check and clean gas burners
- Check and clean pilot assembly
- Check thermocouple or pilot safety
- Check and clean flame sensor
- Check and clean out condensate drain trap
- Check PSI switch & limit
- Check and clean heat exchanger
- Check vent & flue pipe for rust
- Check & clean blower assembly
- Lubricate blower and bearings as required
- Check burner for efficient burn & draft
- Check blower operation & temperature rise
- Check thermostat calibration and operation
- Make necessary recommendations or repairs

### Benefits

- Dust collection & proper air flow
- Reduce electrical use & ensure efficiency
- Ensure proper air flow
- To extend fan & blower motor life
- To ensure efficiency & air flow
- To ensure proper humidity removal
- To prevent drain overflow or clogs
- Ensure comfort & efficiency
- Ensure comfort and efficiency
- Ensure efficiency
- Ensure safe operation
- Ensure reliability
- Ensure unit stability
- Ensure customer satisfaction

### Benefits

- Dust collection & proper air flow
- Ensure efficiency
- Ensure reliable operation
- Ensure safe operation
- Ensure reliable operation
- Ensure reliable operation
- Ensure safe operation
- Ensure safe operation
- Ensure safe exhaust of flue gases
- To provide proper airflow
- To extend motor & blower life
- Ensure efficient & safe operation
- Ensure proper airflow
- Ensure comfort & efficiency
- Ensure customer satisfaction